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Limitation of Remedy We warrant to the extent of the purchase price only that the seeds or plants sold hereunder are as described on the label within recognized tolerances. No other warranty is given, expressed or implied, of (1) the merchantability or fitness of the seeds or plants for any particular purpose, or (2) against loss due to any cause. We cannot accept any responsibility for the many uncontrollable growing and climatic conditions (soil preparation, fertilization, weed and pest control, temperature control, irrigation...etc.) that must be met to insure the success of your crop(s) or plants.

SHIPPING POLICY

HiTech Agro

Payments

All orders are shipped pre-paid.

Shipping

1. **HiTech Agro** can ship to any address in India as notified by our shipping carriers as notified by them regularly. Note that there are restrictions on some products, and some products cannot be shipped to some states OR may attract additional taxes and procedures as per the law of the land
2. Delivery only occurs on regular business days and does not include holidays of our delivery carrier. In general, allow 4 to 5 business days for delivery by courier for the majority of communities. It can take more than 10 working days if the order is more than 5kg of weight as it gets delivered through surface transport
3. **HiTech Agro** is not responsible for service transit time. Transit times are provided by the carrier, excluding weekends and holidays, and may vary with package destination, particularly during peak periods
4. Our regular carriers, at the negotiated rate, will perform delivery. Should you desire a different method of delivery, there may be an additional fee and you will need to contact us to make that special arrangement
5. Please be available or have a responsible person available to sign and accept your order during business hours. If a delivery cannot be made, the carrier will provide instructions to receive your order (local warehouse, 2nd attempt, etc.)

Carriers

- VRL logistics
- Blue Dart
- Speedpost
- FedEx

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1. Once sold goods will not be returned and there is no refund once the payment is made.
2. Cancellation policy is not applicable - "Cancellation not applicable".
3. HiTech Agro shall not be liable in any manner for any goods damaged by reason of any act or omission of customer after the time of delivery or customer's failure to comply with any specific instructions provided for the use or care of the goods, accompanying the goods in question.
4. For all returns, except where the item is faulty, you will be required to arrange and pay for the return of the products to us. If you prefer, we will arrange to collect the products from you, but the cost of this will be charged to you and may be deducted from any refund to you. We will only refund the costs of postage where the item returned is faulty.

PRIVACY POLICY

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Collection and Processing of Personal Data

Personal data is only collected when you provide it to us, through registration, completing and submitting forms or emails, as part of an order for products, enquiries or requests for materials being ordered, and similar situations in which you have chosen to provide information.

Information gathered remains at our company and stays with data processors or servers acting on our behalf and responsible to us. Personal data will not be passed on by us or by our partners for use by third parties in any form whatsoever, unless we have obtained your consent or are legally required to do so.

Purposes of Use

The data we collect will only be used for the purpose of supplying you with the requested products or services or for other purposes for which you have given your consent OR sending out marketing information of HiTech Agro, except where otherwise required by law.

Right of Access, Correction and Cancellation

You have the right to review and amend any personal data stored in our system if you feel it may be out-dated or incorrect. You also have the right at any time to withdraw your consent to the use of your personal data in the future.

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